1. WHAT YOU PROVIDE

**STEP 1**

When process has been STARTED

- Design Request Form (Found on-line at www.hardscapetech.com or in the back of any Pros Guide.)
- Wall Sketches or Drawings
- Photos of future retaining wall site
- Soil of future retaining wall site

**STEP 2**

The following three items will be emailed to you first, allowing you to obtain your stamped engineering prior to the arrival of the "Project Packet" in the mail.

- Cover Letter From HTS
- Engineer’s stamped cover page
- Stamped table page

**STEP 3**

When process has been COMPLETED

When engineering is complete, you will receive a "Project Packet."

**ITEMS IN YOUR "PROJECT PACKET"**

- Copies of your submittal documents to HTS
- Hard copies of the emailed documents
- Product Samples
- Complimentary copy of the HTS manual used on your engineered wall.

2. WHAT YOU RECEIVE

**STEP 1**

Notification (via e-mail) of start of process.

**STEP 2**

Cover letter from HTS

**STEP 3**

Engineer’s stamped cover letter

Stamped table page